Centre Number			Candidate Number		
Surname					
Other Names					
Candidate Signature					



General Certificate of Secondary Education June 20XX

# Information and Communication 45201 Technology

Unit 1 Specimen Systems and Applications in ICT

You will need no other materials:	
You may use a calculator.	

#### Time allowed

• 1 hour 30 minutes

### Instructions

- Use black ink or black ball-point pen. Use pencil only for drawing.
- Fill in the boxes at the top of this page.
- Answer all questions in Sections A and B. In Section C, answer either Question 14 or Question 15 which should be answered in continuous prose.

In this question you will be marked on your ability to:

- use good English
- organise information clearly
- use specialist vocabulary where appropriate.
- You must answer the questions in the spaces provided. Do not write outside the box around each page or on blank pages.
- Do all rough work in this book. Cross through any work you do not want to be marked.

### Information

- The marks for questions are shown in brackets.
- The maximum mark for this paper is 120.

For Exam	iner's Use
Examine	r's Initials
Question	Mark
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
TOTAL	



## Section A

Answer **all** questions in the spaces provided.

1 (a) Which one of the following output devices gives hard copy output?

Write the letter corresponding to your answer in the box given.

- A Digital projector
- **B** Monitor
- **C** Printer
- **D** Speaker

(1 mark)

1 (b) Five input devices have been labelled A to E in the table below.

Label	Name
Α	Interactive whiteboard
В	Joystick
С	Keyboard
D	Microphone
E	Scanner

Write **one** label in each box to name the input device shown.

	Input device	Write <b>one</b> label in each box
(i)		
(ii)		

(2 marks)



			(1 mark)
(d)	Tick <b>two</b> boxes to show which of the foll	owing are portable devices.	
		Tick <b>two</b> boxes only	
	Colour laser printer		
	Desktop computer		
	Interactive whiteboard		
	Notebook computer		
	PDA		
			(2 marks)
			, ,
(a)	People are increasingly using digital dev		able on
(a)	People are increasingly using digital dev Give <b>three</b> features available on a Smar standard phones.		able on
(a)	Give <b>three</b> features available on a Smar	tphone that are <b>not</b> usually avail	able on
(a)	Give <b>three</b> features available on a Smar standard phones.	tphone that are <b>not</b> usually availa	
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	Give <b>three</b> features available on a Smar standard phones.  Feature 1  Feature 2  Feature 3	tphone that are <b>not</b> usually availa	(3 marks)
(a)	Give <b>three</b> features available on a Smar standard phones.  Feature 1  Feature 2	tphone that are <b>not</b> usually availa	(3 marks)
	Give <b>three</b> features available on a Smar standard phones.  Feature 1  Feature 2  Feature 3  Without just listing more additional feature.	tphone that are <b>not</b> usually availa	(3 marks)
	Give <b>three</b> features available on a Smar standard phones.  Feature 1  Feature 2  Feature 3  Without just listing more additional feature.	tphone that are <b>not</b> usually availa	(3 marks)



- 3 Some types of applications software are more suitable than others for carrying out a given task.
- 3 (a) Match the best type of applications software, A, B, C, D or E, to carry out the tasks (i) (iii) in the table below.
  - A Database
  - **B** Desktop publishing
  - **C** Graphics
  - **D** Web design
  - **E** Word processing

	Task to be carried out	Letter
(i)	Designing the cover for a music CD	
(ii)	Storing and processing the details of members of a gym	
(iii)	Creating a printed school magazine that includes images of the various school activities over the year	

(3 marks)

**3 (b)** A university student uses a PC to help plan her budget for the first term. A screenshot of this plan is shown below

1	A	В	С	D
1	Weekly Budget			
2				
				Income
3	Income	Amount	Weeks	per week
4	Government grant	£1,020.00	12	£85.00
5	Student Loan (per term)	£1,380.00	12	£115.00
6	Weekly wage form part-time job	£25.00	1	£25.00
7				
8	Total weekly Income			£225.00
9				
10				
				Spending
11	Spending	Amount	Weeks	per week
12	Rent (paid monthly)	£210.00	4	£52.50
13	Fuel bills (paid monthly)	£45.00	4	£11.25
14	Other bills - food etc.	£250.00	4	£62.50
15	College expenses - books etc. (per term)	£190.00	12	£15.83
16	Clothes (per term)	£160.00	12	£13.33
17	Travel (per term)	£130.00	12	£10.83
18	Leisure activities per week	£40.00	1	£40.00
19	Emergency money - left in bank (per term)	£100.00	12	£8.33
20	· · · · · · · · · · · · · · · · · · ·			
21	Total spending			£214.58
22				
23	Money left per week			£10.42
24	,			

		1	<b>C</b> 4							. ~
which i	type of	application	software	has be	een used	to	create	this	budge.	ť?

Software used .....

(1 mark)



Tick one box only  Currency  Date  Number  Percentage  3 (d) What formula has been used in cell D4?  Explain how the student could use this software as a model to explore way	(c)	The cell A4 has been formatted to	text.			
Currency Date Number Percentage  3 (d) What formula has been used in cell D4?  Explain how the student could use this software as a model to explore way		Tick <b>one</b> box to show how the cell	C5 has bee	en formatted.		
Date Number Percentage  3 (d) What formula has been used in cell D4?  Explain how the student could use this software as a model to explore way						
Number Percentage  3 (d) What formula has been used in cell D4?  Explain how the student could use this software as a model to explore way		Curren	су			
3 (d) What formula has been used in cell D4?		Date				
<ul><li>3 (d) What formula has been used in cell D4?</li><li>3 (e) Explain how the student could use this software as a model to explore way</li></ul>		Numbe	er er			
<ul><li>3 (e) Explain how the student could use this software as a model to explore way</li></ul>		Percen	ıtage			
<ul><li>3 (e) Explain how the student could use this software as a model to explore way</li></ul>					'	(1 mark)
	(d)	What formula has been used in cel	II D4?			(1 mark)
	(e)				I to explore w	
						(2 marks)

Turn over for the next question

	Match the	e letters <b>A</b> , <b>B</b> , <b>C</b> , <b>D</b> and <b>E</b> with the <b>best</b> descriptions (i) – (iii) in ow.	the table
		letin board	
		at room	
	C Fax		
	<b>D</b> Sat	t Nav	
	<b>E</b> Vid	eo conferencing	
		Description	Letter
	(i)	A site on the Internet, often dedicated to a particular topic, where a number of users can communicate in real time	
	(ii)	Provides real-time video and voice communication between terminals, usually employing a dedicated system	
	(iii)	A place where people can leave public messages, for example, to advertise things to buy or sell, announce events, or provide information	
	Explain w	hat is meant by the term <i>e-mail.</i>	
(c) (i)			(2 <i>n</i>
(c) (i)	Tick one	box that best explains what the cc feature does, when using e-	•
(c) (i)		box that best explains what the cc feature does, when using e-	mail.
(c) (i)	Sends	box that best explains what the cc feature does, when using e- s a copy of the e-mail to another named e-mail address	mail.
(c) (i)	Sends Cance	box that best explains what the cc feature does, when using e- s a copy of the e-mail to another named e-mail address els the last e-mail sent from the user's computer	mail.
(c) (i)	Sends Cance Puts a	box that best explains what the cc feature does, when using e- is a copy of the e-mail to another named e-mail address hels the last e-mail sent from the user's computer is copy of the e-mail into the user's address book	mail.
(c) (i)	Sends Cance Puts a	box that best explains what the cc feature does, when using e- s a copy of the e-mail to another named e-mail address els the last e-mail sent from the user's computer	mail.  Tick <b>one</b> box only
(c) (i)	Sends Cance Puts a	box that best explains what the cc feature does, when using e- is a copy of the e-mail to another named e-mail address hels the last e-mail sent from the user's computer is copy of the e-mail into the user's address book	mail.
	Sends Cance Puts a	box that best explains what the cc feature does, when using e- is a copy of the e-mail to another named e-mail address hels the last e-mail sent from the user's computer is copy of the e-mail into the user's address book	mail.  Tick <b>one</b> box only
	Sends Cance Puts a Sends	box that best explains what the cc feature does, when using e- a copy of the e-mail to another named e-mail address els the last e-mail sent from the user's computer a copy of the e-mail into the user's address book a copy of the e-mail back to the sender	mail.  Tick <b>one</b> box only



(2 marks)

From the list given below, choose which source of information best matches the

People use a wide range of sources to access information.

	message	Course of information
	Description	Source of information which <b>best matches</b> the description
(i)	A short note sent from one mobile phone to another	
(ii)	An online diary of events on a website	
(iii)	A collection of web pages designed to enable anyone who accesses it to contribute to or modify the content	
(iv)	A series of digital media files that is made available for download via Web syndication	
		(4 mari
Wher	n using computers, ICT problems such as a software fre	eeze sometimes happen.
Desc	ribe what is meant by a software freeze and how to rec	cover from it.

Turn over ▶



5 (a)

Speedy Logos is a graphic design company that manufactures logos for other people.

The company has recently started to automate the process of producing these logos.

The first trials of the machine they have developed involve the creation of simple logos.

Examples of the commands the machine is programmed to follow are given below.

Command	Action taken by machine
START	Start program
PU	Pen Up – raises the drawing pen so that it stops drawing
PD	Pen Down – lowers the drawing pen so that it starts drawing
FD 1	Move forward 1 square
BK 2	Move backwards 2 squares
RT 90	Turn right through 90 degrees
LT 90	Turn left through 90 degrees
END	End program

The machine always starts with the **pen up** so that it does not draw. When the **END** command is used the pen is automatically returned to its starting position.

**6 (a)** Write a program that will draw **Logo A** as shown below.

START			Lo	go A	4	
	$\vdash$			$\vdash$		$\vdash$
	-	_		_		$\Box$
		-				
		•				

Starting position is at

the tip of the arrow



(3 marks)

6	(b)	On the grid below, draw the shape that the machine will produce when carrying out the following program.						
		START FD 1 RT 90 FD 4 PD FD 2 LT 90 FD 4 BK 2 LT 90 FD 6 END						
6 (c)	(c)	Explain why it would be difficult to design an attractive or complex logo using only the commands given above.						
		(2 marks)						
	Turn over for the next question							



7		Integrated home entertainment systems are also becoming increasingly popular.
	(2)	
7	(a)	Give <b>three</b> devices you would expect to find in such systems.
		Device 1
		Device 2
		Device 3
7	(b)	For many years terrestrial TV offered a very limited number of channels and services. Today with the introduction of digital, cable and satellite TV many more channels, facilities and services are available.
		Other than providing extra channels, describe <b>two</b> facilities or services you would expect to be available on cable or satellite TV.
		(4 marks)



8 (a) Five stages of the system life cycle have been labelled A to E in the table below.

Write down the labels to show the order in which these stages occur. The first one, E, has been filled in for you.

Label	Stage
Α	Testing
В	Implementation
С	User Guide
D	Design
E	Analysis

Label
E

(2 marks)

8 (b) Name two other stages in the system life cycle that are not given above.

1	 	 
2		

(2 marks)

- 8 (c) Match the letters A, B, C, D and E with the best descriptions (i)-(iv) in the table given below.
  - A Erroneous data
  - **B** Performance criteria
  - **C** Questionnaires
  - **D** Test Plan
  - **E** Verification

	Description	Letter
(i)	Set up in the analysis stage and used to judge the success of the system	
(ii)	Used in the testing stage, to check that any values outside of an acceptable range are not accepted	
(iii)	Used in the feasibility study to collect information about the existing system	
(iv)	Created in the design stage, it is used to check that all parts of the system work	

(4 marks)



ca ch	r codes librate ip and PIN ta capture form	data logging encrypted feedback hardware	hot spot logging inter modem OMR	virus val web browser
	Definition		٦	Term which best matches the definition
(i)		ata capture used by ng multiple-choice e		
(ii)	A method of d on bank or cre	ata capture used to edit cards	store data	
(iii)		and storage of data over a period of tim		
(iv)	An area or ima	age which provides n a website	links to	
(v)	_	ich copies itself and amage data or affec system	-	
Sta	ate what is mean	t by the term <i>data e</i>	ncryption and exp	(5 marks
				(2 marks



	vould be carried out by a
Managing the spell checker in a word process  Producing graphs from a table of data  Repairing a damaged DVD  Transferring data to a printer  Tick one of the following is a type of operating system.  Tick one of the following is a type of operating system.  Tick one one other type of operating system.  Menu User Interface is one type of user interface is stem.  In one of the following is the most important feature.	Tick two boxe only
Producing graphs from a table of data Repairing a damaged DVD Transferring data to a printer  Tick one of the following is a type of operating system.  Tick one of the following is a type of operating system.  Tick one one other type of operating system.  Menu User Interface is one type of user interface stem.  In one of the following is the most important feature.	
Repairing a damaged DVD  Transferring data to a printer  Thich one of the following is a type of operating system.  Tick box random time real time reduced time repeated time  The repeated time repeated time repeated time.  The repeated time repeated time repeated time repeated time repeated time.  The repeated time repeated time repeated time repeated time repeated time.  The repeated time repeated time repeated time repeated time repeated time repeated time.  The repeated time repeated time repeated time repeated time repeated time repeated time repeated time.	г
Transferring data to a printer  nich one of the following is a type of operating system.  Tict box random time real time reduced time repeated time  Interpretation one other type of operating system.  Menu User Interface is one type of user interface stem.  Interpretation one of the following is the most important feature.	
random time real time reduced time repeated time repeated time restem.  Menu User Interface is one type of user interface stem.  Interface that could be used.	
random time real time reduced time repeated time  me one other type of operating system.  Menu User Interface is one type of user interface stem.  me one other user interface that could be used.	
random time real time reduced time repeated time  me one other type of operating system.  Menu User Interface is one type of user interface stem.  me one other user interface that could be used.	em?
real time reduced time repeated time  me one other type of operating system.  Menu User Interface is one type of user interface stem.  me one other user interface that could be used.	only
reduced time repeated time  ame one other type of operating system.  Menu User Interface is one type of user interface stem.  ame one other user interface that could be used.	
repeated time  ame one other type of operating system.  Menu User Interface is one type of user interface stem.  ame one other user interface that could be used.	
Menu User Interface is one type of user interface stem.  Imme one other user interface that could be used.  Inich one of the following is the most important feature.	
Menu User Interface is one type of user interface stem.  The one other user interface that could be used.  This is not one of the following is the most important feature.	
nich <b>one</b> of the following is the most important fea	at could be used in an l
The state of the s	
The state of the s	
	re to be considered whe
	Tick <b>o</b> i box on
Availability of a help facility	
The yearly pay of the people who will be using the	ystem

The age of the people designing the system

(1 mark)



10 (f)	Give <b>one</b> other important feature to be considered when designing a new user interface.				
	(1 mark)				



## **Section B**

Answer **all** questions in the spaces provided.

The rock band Purple Spiders has a large fan club run by the band's manager. A database is used to store details of the members of the fan club. Part of the database file is shown below.

Member ID	Last name	First name	House number	Postcode	Fees paid	Date joined
PS0025	Afzal	Aman	56	NT7 9SS	Υ	26/01/2009
PS0030	Ahmed	Parvaiz	11	SH10 1UU	Y	7/02/2009
PS0003	Amos	Linda	3	LC4 2ER	Υ	3/11/2008
PS0017	Brown	Lewis	56	BR12 7HH	Υ	5/01/2009
PS0018	Currie	Jon	17	ED6 1PU	Υ	4/01/2009
PS0012	Durham	Sarah	123	LV18 1SD	Υ	29/12/2008
PS0009	Но	Chin	56	PR5 6TY	Υ	18/12/2018
PS0032	Jones	Alan	19	DN3 6XD	N	11/02/2009
PS0020	Khan	Farhana	5	GL11 8NB	N	14/01/2009
PS0024	Roberts	Katie	33	NW2 4XX	Y	26/01/2009

11 (a)	Give a reason wny:
11 (a) (i)	the <b>Member ID</b> field is needed.
	(1 mark
11 (a) (ii)	the Fees paid field has been coded.
	(1 mark
11 (b)	there is a mistake in the <b>Date joined</b> column.
	State how you know this must be a mistake.
	(1 mark



11 (c)	Data validation could have been used to prevent this mistake.
11 (c) (i)	Describe what is meant by the term data validation.
	(2 marks)
11 (c) (ii)	Explain how data validation could have been used to prevent this mistake.
	(2 marks)
11 (d)	As a data user, the band's manager would have to register the fan club under the terms of the Data Protection Act.
	Discuss the implications of the responsibilities placed on the manager by the Data Protection Act.
	(5 marks)



12	An increasing number of people are joining social networking	ng websites.	
12 (a)	Which one of the following is a well known social networking	ng website?	
		Tick <b>one</b> box only	
	E-book		
	Face-to-face		
	Facebook		
	Netbook		
			(1 mark)
12 (b)	Describe what is meant by the term social networking.		
			(2 marks)
12 (c)	Give <b>two</b> reasons why social networking websites are beco		
	Reason 1		
	Reason 2		(2 marks)
12 (d)	Give two possible disadvantages to the visitor of using soc	ial networking sites	S.
	Disadvantage 1		
	Disadvantage 2		
			(2 marks)



12 (e)	Discuss the advantages of using a social networking website compared to using a web log (blog).
	(5 marks)



13	A travel agency uses networked computers to book holidays for its customers. The computers are connected to the Internet.
13 (a)	Security is very important and each travel agent in the shop has their own password.
13 (a) (i)	What is meant by a password?
	(1 mark)
13 (a) (ii)	The choice of a suitable password is very important.
	Give <b>three</b> pieces of advice that you would give to the travel agent about choosing a suitable password.
	Advice 1
	Advice 2
	Advice 3
	(3 marks)
13 (b)	One of the biggest security problems for the travel agency comes from hackers.
13 (b) (i)	State what is meant by a hacker.
	(1 mark)
13 (b) (ii)	Other than the use of passwords, give <b>one</b> other software method of preventing hackers.
	(1 mark)





computer systems safe.	
Discuss the possible health issues of the use Suggest how some of these issues might be	of computers by the travel agenc overcome.



# Section C

Answer either Question 14 or Question 15.

You will be marked on your ability to use good English, to organise information clearly and to use specialist vocabulary, where appropriate.

EITHER	
14	A high street bookshop has recently installed a new computer system that has Internet access.
	What are the possible advantages <b>and</b> disadvantages of this new Internet access to the owner of the bookshop? Your answer should give clear examples.





(12 marks)



Discuss cha should refer	nges in the w to the change	orkplace dues for the e	ue to the ir mployees	icreased us in the work	se of ICT. Y place, giving	our answ g clear ex





(12 marks)

# **END OF QUESTIONS**

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